24/7 Rapid Response Via Careline Alarms

East Radnor Home Support have a small team of emergency responders on call 24/7 to a Careline Alarm. They are fully trained and have use of lifting equipment to help people if they have fallen.

If you do not have a Careline alarm in the property and are interested in having one, please contact us for more information. Our staff will provide you with all you need to know, help with the application, install the equipment and set it up for you.

Meet the Team

Beverley Baynham—Chief Officer

Sharon Owen— Senior Support Worker & On Call Responder

Caroline Williams— Support Worker & On Call Responder

Carol Jones—Cook

Sharon Francis—Support Worker on call

Clare Unitt—On Call Responder

Hannah Morgan—Bathing Assistant

Kim Coles—Admin



Old School, Scottleton Street,
Presteigne,
Powys
LD8 2BI



Home Support: 01544 260 360 Day Centre: 01544 260 267



homesupport@eastradnor.care admin@eastradnor.care



www.eastradnorcare.org



East Radnorshire Care Limited

Registered Charity no. 1088491 Company Limited by Guarantee no. 4243987



Funded by Powys County Council

East Radnorshire Care

East Radnor Home Support



Offering practical support & assistance

Registered Charity no. 1088491

What is Home Support?

The East Radnor Home Support is a service run by East Radnorshire Care and is funded by Powys County Council.

The service is available to anyone aged 50+ living in Presteigne, Knighton and the wider communities encompassing surrounding villages approximately 12 miles from Presteigne. However, to qualify for the service you must live in Powys.

Home Support is not a care agency but offers low level practical everyday assistance to enable people to retain their independence.

Once registered you can use the services as little or as often as you need. We can offer one off help such as form filling or support following a hospital stay or more regular assistance such as welfare monitoring and support.

All staff are fully trained and DBS checked.

Our Services

- 24/7 Rapid Response via Lifeline alarms
- Welfare monitoring
- Meals on Wheels Lunch delivery daily Moday to Friday
- Assistance with prescriptions
- Emergency shopping
- Assistance to complete forms, letters, paperwork, etc.
- Support in emergency situations
- Help with making appointments
- Signposting and easy access to other services
- Lunch Club every Monday and Thursday transport available
- Bathing by appointment
- Benefit Checks

Many services are **free of charge**, but a small charge is made for meals & bathing.



Improving quality of life and general wellbeing

Call us now to discuss your needs

How Can I Access The Service?

If you are interested to find out more or would like a lunch menu please telephone 01544 260360.

Our team will take some details and arrange a home visit to explain the service in more detail.

It is free to become a member and once joined you can use services as little or as often as you need.

We can help you with one off form filling for example or arranging an appointment. Alternatively we offer regular ongoing support.

We are a small friendly team, offering bespoke services tailored to your individual needs. The team is made up of both on call staff and support staff who are based at the office in Presteigne and are available Monday-Friday 9am-5pm.

The on call staff are available in emergency situations.