

Ways to get advice

www.adviceguide.org.uk
advice@pembscab.org

National Helpline 0344 477 2020

Local Appt Line 01437 806070

Drop-in sessions

Monday

Haverfordwest Office 10 am - 12 pm
1 am - 3 pm

Pembroke Dock Office 10 am - 1 pm

Tuesday

Haverfordwest Office 10 am - 1 pm

Pembroke Dock Office 10 am - 1 pm

St.Davids Town Hall 10 am - 1 pm

(1st Tuesday of the month)

Wednesday

Haverfordwest Office 10 am - 1 pm

Pembroke Dock Office 10 am - 12 pm
1 am - 3 pm

Milford Haven Town Hall 10 am - 1 pm

Thursday

Pembroke Dock Office 10 am - 1 pm

Free confidential advice. Whoever you are

We help people find a way forward with their problems and campaign on big issues when their voices need to be heard.

We value diversity, champion equality and challenge discrimination and harassment. We are here for everyone.

citizensadvice.org.uk



Citizens Advice Pembrokeshire—August 2017
Citizens Advice Pembrokeshire is an operating name of Pembrokeshire CAB.
Registered charity number 1121804

Need Advice?

We are here to help
Whoever you are
Whatever the problem



About Citizens Advice Pembrokeshire

We were formed as a local independent charity in 2008 and we provide free, independent, confidential and impartial advice to everyone on their rights and responsibilities. We value diversity, promote equality and challenge discrimination.

Our aims and principles are

- To provide the advice people need for the problems they face.
- To improve the policies and practices

Fe'i ffurfiwyd fel elusen annibynnol leol yn 2008 ac rydym yn darparu cyngor annibynnol, cyfrinachol a diduedd am ddim i bawb am eu hawliau a'u cyfrifoldebau. Rydym yn gwerthfawrogi amrywiaeth, yn hybu cydraddoldeb ac yn herio gwahaniaethu.

Ein nodau ac egwyddorion

- Darparu'r bobl a chynghor l'r problemau sy'n eu hwynebu.
- Gwella'r polisiau ac ymarferion sy'n effeithio ar fywydau pobl.

Base Offices

43 Cartlett
Haverfordwest
Pembrokeshire
SA61 2LH

38 Meyrick Street
Pembroke Dock
Pembrokeshire
SA72 6UT

Citizens Advice Pembrokeshire has trained advisers who can help with

- Legal rights and responsibilities
- Welfare benefit/claim forms
- Debt management
- Financial education
- Health and disability problems
- Housing
- Employment
- Consumer rights
- Family/relationships
- Home & neighbourhood

Do you want to be a part of something amazing?

Volunteer with us to change lives !

Contact

recruitment@pembcab.org
01437 767936

www.pembcab.org/volunteering

Our Impact 2016-17



Nearly 3 in 4

of our clients said their problem affected their lives, including causing anxiety and financial difficulty



1 in 2

of our face-to-face clients have low confidence about taking action on their money matters



3975 people

have been helped face to face, by phone, email or webchat



14,500 issues

people sought our help with



11 locations

where we provide free and independent support



53

dedicated local staff and volunteers



£219,169

estimated worth of donated hours by our 37 volunteers



2 in every 3

clients had their problem solved



4 in 5

clients said advice improved their lives, including reducing stress and improving finances



£3,354,680

Total financial gains for local clients